

We appreciate you allowing us to provide dental care for your child. We wish to attract families to our practice that take an active role in their oral health and remain financially responsible. Because we value our relationship with you and believe that the best relationships are based on understanding, we offer these clarifications on methods of payment and insurance reimbursement.

- If you have dental insurance to help with your payments, please bring your insurance card to all appointments and notify us of any changes.
- As a courtesy, we will file insurance benefits for you. Many insurance companies will pay our office directly. However, some insurance companies may only reimburse you and not our office. If your insurance company will not reimburse our office, you will be responsible for the full cost of the visit at the time the services are provided. Your insurance company will then send you a reimbursement check directly.
- Any amount determined not to be covered by your insurance company is payable at the time services are rendered. These fees may include:
 - Deductibles
 - Co-payments
 - Fees for procedures not covered by your insurance policy
- We will allow a maximum of 45-days for your insurance company to clear account balances. Any unpaid portions will be due in full by you after this period.
- Methods of payment:
 - Cash
 - Money orders
 - Cashiers checks
 - Debit cards
 - Visa (credit card)
 - Master Card (credit card)
 - Personal checks
- Financing Programs: To help provide cost-effective care, we offer several long and short term financing programs for dental treatment. Please inquire about these programs.
- Financial Obligation: After attempts to collect outstanding funds and a 90-day grace period from time of service, parents or guardians not fulfilling their financial obligation will be sent to collections.
- Prior to completing any treatment, we will provide you with a cost estimate indicating our total fee, what we expect insurance coverage to be, and your estimated financial obligation due on the day of service. This figure is only an estimate. Additional billing or refunds may be required. Any changes will be brought to your attention as soon as possible.

We look forward to working with you to maintain your child's oral health!